

# Indicator 5: Promptness of Submitting Final Medical Reports - 2nd Quarter 2004

## Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
30562	AMERICAN MANUFACTURERS MUT	2	0	100.0%	75.0%	36.4%
24872	CONNECTICUT INDEMNITY CO THE	2	0	100.0%	60.0%	51.8%
24449	REGENT INSURANCE CO	52	5	90.4%	91.2%	76.8%
15350	WEST BEND MUTUAL INS CO	128	13	89.8%	88.0%	85.9%
21407	EMCASCO INSURANCE CO	36	5	86.1%	83.6%	80.7%
15261	SOCIETY INSURANCE A MUTUAL CO	107	16	85.0%	84.1%	86.2%
SI	CITY OF MILWAUKEE	35	6	82.9%	84.0%	81.5%
21458	EMPLOYERS INSURANCE OF WAUSA	132	26	80.3%	75.1%	68.0%
40827	VIRGINIA SURETY CO INC	25	5	80.0%	77.9%	72.2%
26069	WAUSAU BUSINESS INS CO	29	6	79.3%	79.2%	68.3%
15091	RURAL MUTUAL INS CO	14	3	78.6%	81.1%	81.6%
24988	SENTRY INSURANCE A MUTUAL CO	178	52	70.8%	75.4%	67.1%
23035	LIBERTY MUTUAL FIRE INS CO	117	35	70.1%	70.3%	58.5%
25674	TRAVELERS PROPERTY CAS CO OF A	60	19	68.3%	69.6%	64.0%
26042	WAUSAU UNDERWRITERS INS CO	28	9	67.9%	76.3%	60.5%
SI	GENERAL MOTORS CORPORATION	18	6	66.7%	65.4%	56.0%
16535	ZURICH AMERICAN INSURANCE CO	152	52	65.8%	69.6%	60.0%
23043	LIBERTY MUTUAL INS CO	69	24	65.2%	61.8%	60.5%
29157	UNITED WISCONSIN	58	21	63.8%	72.6%	76.9%
10677	CINCINNATI INSURANCE CO THE	27	10	63.0%	64.8%	68.2%
19445	NATIONAL UNION FIRE INS CO OF P	24	9	62.5%	58.0%	51.3%
23817	ILLINOIS NATIONAL INS CO	39	15	61.5%	61.3%	53.6%
SI	DEPT OF ADMINISTRATION	31	12	61.3%	59.0%	45.7%
14184	ACUITY INSURANCE CO	126	52	58.7%	59.3%	58.2%
35386	FIDELITY & GUARANTY INS CO	33	15	54.5%	53.5%	44.4%
22748	PACIFIC EMPLOYERS INS CO	17	8	52.9%	57.1%	56.8%
20494	TRANSPORTATION INSURANCE CO	66	33	50.0%	52.7%	64.7%
24147	OLD REPUBLIC INS CO	50	25	50.0%	55.0%	61.7%
22977	LUMBERMENS MUTUAL CAS CO	16	10	37.5%	39.3%	30.5%
18910	AMERICAN PROTECTION INS CO	12	8	33.3%	36.0%	41.5%
<b>Totals for Group:</b>		<b>1,683</b>	<b>500</b>	<b>70.3%</b>	<b>71.4%</b>	<b>66.0%</b>

# Indicator 5: Promptness of Submitting Final Medical Reports - 2nd Quarter 2004

Medium Size Insurers (85 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
42480	VENTURE INS CO	6	0	100.0%	100.0%	95.8%
22918	AMERICAN MOTORISTS	4	0	100.0%	100.0%	32.1%
SI	BRUNSWICK CORPORATION	3	0	100.0%	100.0%	85.2%
25879	FIDELITY & GUARANTY INS UNDERWR	3	0	100.0%	100.0%	33.3%
SI	SCHNEIDER NATIONAL CARRIERS I	11	0	100.0%	96.4%	82.9%
13935	FEDERATED MUTUAL INS CO	11	0	100.0%	96.2%	84.9%
18988	AUTO OWNERS INS CO	13	2	84.6%	92.0%	92.6%
SI	BRIGGS & STRATTON CORP	8	1	87.5%	91.7%	95.5%
14303	INTEGRITY MUTUAL INS CO	16	3	81.3%	86.7%	86.0%
SI	DAIMLERCHRYSLER CORPORATION	2	0	100.0%	86.7%	76.5%
14591	MILWAUKEE MUTUAL INS CO	3	0	100.0%	85.7%	55.6%
13021	UNITED FIRE & CASUALTY CO	1	0	100.0%	85.7%	55.3%
24902	SECURITY INSURANCE CO OF HART	3	1	66.7%	84.6%	68.4%
19275	AMERICAN FAMILY MUTUAL INS CO	24	3	87.5%	83.8%	86.8%
21415	EMPLOYERS MUTUAL CASUALTY C	25	6	76.0%	83.6%	85.5%
SI	KOHLER CORPORATION	9	4	55.6%	82.4%	82.0%
15393	WISCONSIN AMERICAN MUTUAL IN	8	1	87.5%	81.8%	72.6%
24791	ST PAUL MERCURY INS CO	7	2	71.4%	81.8%	60.0%
25682	TRAVELERS INDEMNITY CO OF CT T	4	0	100.0%	81.8%	65.1%
24414	GENERAL CAS CO OF WI	31	8	74.2%	81.5%	83.2%
22543	SECURA INSURANCE A MUTUAL CO	26	6	76.9%	81.1%	75.7%
19259	SELECTIVE INS CO OF SOUTH CAROL	5	1	80.0%	78.6%	63.0%
31895	AMERICAN INTERSTATE INS CO	8	4	50.0%	77.8%	73.8%
25402	AMCOMP ASSURANCE CORP	36	11	69.4%	76.4%	79.9%
31003	TRI STATE INS CO OF MN	28	7	75.0%	76.4%	72.1%
22322	GREENWICH INSURANCE CO	22	3	86.4%	76.2%	77.6%
SI	MILWAUKEE BOARD OF SCHOOL DI	17	6	64.7%	75.0%	71.9%
22659	INDIANA INSURANCE CO	4	0	100.0%	75.0%	77.6%
SI	STORA ENSO NORTH AMERICA COR	2	1	50.0%	75.0%	56.4%
25976	UTICA MUTUAL INS CO	2	0	100.0%	75.0%	70.6%
24767	ST PAUL FIRE & MARINE INS CO	23	6	73.9%	72.9%	64.8%
24228	PEKIN INSURANCE CO	12	2	83.3%	72.7%	67.7%
21873	FIREMANS FUND INS CO	5	1	80.0%	72.7%	40.7%
10472	CAPITOL INDEMNITY CORP	8	2	75.0%	72.2%	82.9%
26425	WAUSAU GENERAL INS CO	8	1	87.5%	70.6%	67.8%
30104	HARTFORD UNDERWRITERS INS CO	5	2	60.0%	70.6%	59.4%
29459	TWIN CITY FIRE INS CO	24	7	70.8%	68.5%	62.0%
24678	ROYAL INDEMNITY CO	8	1	87.5%	67.9%	61.4%
19429	INSURANCE COMPANY OF STATE OF	14	3	78.6%	66.7%	57.1%
19682	HARTFORD FIRE INSURANCE CO	8	3	62.5%	66.7%	73.7%
20443	CONTINENTAL CASUALTY CO	3	1	66.7%	66.7%	51.2%
SI	WISCONSIN BELL INC	3	1	66.7%	66.7%	31.7%
24830	CITIES & VILLAGES MUTUAL INS CO	2	0	100.0%	66.7%	66.0%
10239	SECURA SUPREME	2	1	50.0%	66.7%	64.3%
10166	ACCIDENT FUND INS CO OF AMERIC	34	14	58.8%	66.0%	60.7%
SI	UW-SYSTEM ADMINISTRATION	24	13	45.8%	63.2%	56.5%
24589	AMERICAN & FOREIGN INS CO	13	3	76.9%	63.2%	67.8%
20281	FEDERAL INSURANCE CO	11	4	63.6%	63.2%	59.7%
42404	LIBERTY INSURANCE CORP	19	7	63.2%	62.1%	66.3%

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41181	UNIVERSAL UNDERWRITERS INS CO	9	3	66.7%	61.5%	48.5%
SI	TARGET CORP (STORES)	8	4	50.0%	61.5%	50.0%
SI	GEORGIA PACIFIC CORPORATION	2	1	50.0%	60.0%	26.7%
26980	ROYAL INSURANCE CO OF AMERICA	2	2	0.0%	60.0%	50.0%
40967	ST PAUL FIRE & CASUALTY INS CO	14	7	50.0%	59.1%	55.0%
SI	MILWAUKEE TRANSPORT SERVICES I	16	7	56.3%	57.7%	71.4%
25887	UNITED STATES FIDELITY & GUARAN	16	8	50.0%	57.1%	47.5%
SI	COOPER POWER SYSTEMS INC	4	1	75.0%	57.1%	72.5%
40142	AMERICAN ZURICH INS CO	2	2	0.0%	57.1%	67.3%
13986	FRANKENMUTH MUTUAL INS CO	24	9	62.5%	56.8%	66.0%
19380	AMERICAN HOME ASSURANCE CO	29	15	48.3%	55.9%	57.4%
19305	ASSURANCE COMPANY OF AMER	4	1	75.0%	54.5%	50.0%
19410	COMMERCE & INDUSTRY INS CO	23	8	65.2%	51.0%	54.8%
26956	WIS COUNTY MUTUAL INS CORP	5	2	60.0%	50.0%	64.8%
21237	CASUALTY RECIPROCAL EXCHANG	2	1	50.0%	50.0%	78.3%
20346	PACIFIC INDEMNITY CO	2	1	50.0%	50.0%	51.5%
19895	ATLANTIC MUTUAL INS CO	1	0	100.0%	50.0%	45.9%
SI	COUNTY OF MILWAUKEE	16	12	25.0%	44.8%	47.2%
39357	TRAVELERS INSURANCE CO THE	4	2	50.0%	41.7%	55.5%
20486	TRANSCONTINENTAL INSURANCE C	12	9	25.0%	41.2%	71.3%
SI	CITY OF MADISON	3	1	66.7%	33.3%	49.2%
42650	ONEBEACON MIDWEST INS CO	0	0	0.0%	0.0%	52.4%
<b>Totals for Group:</b>		<b>766</b>	<b>238</b>	<b>68.9%</b>	<b>70.9%</b>	<b>67.7%</b>

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## Small Size Insurers (Less than 85 Claims per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
SI	COUNTY OF DODGE	0	0	0.0%	100.0%	95.0%
SI	COUNTY OF WINNEBAGO	2	0	100.0%	100.0%	94.7%
13331	AMERICAN HARDWARE MUTUAL I	0	0	0.0%	100.0%	92.3%
SI	KIMBERLY-CLARK CORPORATION	4	0	100.0%	90.9%	89.9%
19950	WILSON MUTUAL INS CO	2	0	100.0%	100.0%	88.9%
SI	JOURNAL SENTINEL INC	1	0	100.0%	100.0%	88.9%
SI	USF HOLLAND INC	6	1	83.3%	77.8%	88.5%
26662	MILWAUKEE CASUALTY INSURAN	3	0	100.0%	100.0%	87.0%
SI	TECUMSEH PRODUCTS COMPANY	6	2	66.7%	75.0%	85.4%
SI	ILLINOIS TOOL WORKS INC	1	0	100.0%	100.0%	82.4%
25143	STATE FARM FIRE & CASUALTY CO	7	2	71.4%	66.7%	81.1%
SI	FEDERAL EXPRESS CORPORATION	2	0	100.0%	100.0%	80.9%
SI	COUNTY OF DANE	6	1	83.3%	77.8%	80.8%
SI	COUNTY OF ROCK	6	0	100.0%	78.6%	80.3%
SI	COUNTY OF SHEBOYGAN	2	0	100.0%	90.0%	79.4%
11527	LEAGUE OF WIS MUNICIPALITIES MU	10	2	80.0%	84.6%	79.2%
23108	LUMBERMEN'S UNDERWRITING AL	2	1	50.0%	25.0%	78.8%
21261	ELECTRIC INSURANCE CO	3	0	100.0%	100.0%	78.6%
12262	PENN MFRS ASSOCIATION INS CO	5	1	80.0%	66.7%	77.8%
SI	COUNTY OF WALWORTH	3	1	66.7%	87.5%	77.8%
SI	VOLLRATH COMPANY LLC	3	2	33.3%	75.0%	77.8%
11250	COMMUNITY INS CORP	8	2	75.0%	84.6%	77.3%
SI	COUNTY OF OUTAGAMIE	3	1	66.7%	50.0%	76.5%
36919	HAWKEYE SECURITY INS CO	2	1	50.0%	80.0%	76.2%
SI	BENEVOLENT CORPORATION CEDA	4	2	50.0%	85.7%	75.7%
20508	VALLEY FORGE INS CO	16	6	62.5%	60.0%	74.6%
20109	BITUMINOUS FIRE & MARINE INS CO	1	1	0.0%	50.0%	73.7%
11118	FEDERATED RURAL ELECTRIC INS C	0	0	0.0%	0.0%	73.7%
15377	WESTERN NATIONAL MUTUAL INS C	2	1	50.0%	66.7%	73.3%
SI	COUNTY OF WASHINGTON	10	4	60.0%	73.3%	73.0%
11371	GREAT WEST CASUALTY CO	7	2	71.4%	75.0%	72.7%
13714	PHARMACISTS MUTUAL INS CO	2	0	100.0%	57.1%	72.4%
SI	LAND O LAKES INC	6	1	83.3%	71.4%	71.4%
SI	CASE LLC	2	1	50.0%	66.7%	71.4%
24880	FIRE & CASUALTY INS CO OF CT TH	0	0	0.0%	0.0%	71.4%
21865	ASSOCIATED INDEMNITY CORP	4	1	75.0%	88.9%	70.6%
21857	AMERICAN INSURANCE CO THE	2	0	100.0%	66.7%	70.6%
18767	CHURCH MUTUAL INSURANCE CO	7	2	71.4%	80.0%	70.2%
SI	MARTEN TRANSPORT LTD	7	2	71.4%	75.0%	69.3%
33588	FIRST LIBERTY INS CORP THE	10	4	60.0%	61.1%	69.2%
SI	COUNTY OF JEFFERSON	1	1	0.0%	0.0%	66.7%
SI	DEPT OF TRANSPORTATION	7	1	85.7%	76.9%	65.9%
SI	HARNISCHFEGER CORPORATION	7	3	57.1%	66.7%	64.3%
22292	HANOVER INSURANCE CO THE	3	1	66.7%	80.0%	64.3%
25615	CHARTER OAK FIRE INS CO	0	0	0.0%	0.0%	64.3%
14265	INDIANA LUMBERMENS MUTUAL IN	2	0	100.0%	85.7%	64.0%
SI	COUNTY OF LA CROSSE	6	1	83.3%	71.4%	63.3%
23434	MIDDLESEX INSURANCE CO	2	0	100.0%	50.0%	60.0%
10804	CONTINENTAL WESTERN INS CO	1	0	100.0%	100.0%	60.0%

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21113	UNITED STATES FIRE INS CO	4	0	100.0%	80.0%	59.6%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	59.1%
28665	CINCINNATI CASUALTY CO THE	2	2	0.0%	33.3%	57.5%
23280	CINCINNATI INDEMNITY CO	0	0	0.0%	0.0%	57.1%
SI	DELPHI CORPORATION	0	0	0.0%	100.0%	57.1%
26247	AMERICAN GUARANTEE & LIABIL	2	1	50.0%	50.0%	56.7%
19038	TRAVELERS CASUALTY & SURETY C	5	2	60.0%	58.3%	55.6%
SI	KWIK TRIP INC	4	1	75.0%	70.0%	55.6%
14117	GRINNELL MUT REINSUR CO	3	1	66.7%	66.7%	54.5%
25658	TRAVELERS INDEMNITY COMPANY T	0	0	0.0%	0.0%	54.5%
SI	WISCONSIN ELECTRIC POWER COMP	9	5	44.4%	54.5%	54.2%
18023	STAR INSURANCE CO	3	0	100.0%	100.0%	53.8%
33006	AMERICAN PHYSICIANS ASSURANC	0	0	0.0%	0.0%	53.3%
SI	DEERE & COMPANY	5	3	40.0%	37.5%	53.1%
19704	AMERICAN STATES INS CO	2	2	0.0%	25.0%	52.9%
SI	J C PENNEY CORPORATION INC	6	3	50.0%	53.8%	52.8%
37273	FIREMANS FUND INS CO OF WI	1	0	100.0%	66.7%	52.0%
SI	ALLEN-BRADLEY COMPANY LLC	0	0	0.0%	60.0%	52.0%
43575	INDEMNITY INSURANCE CO OF NORT	19	12	36.8%	42.4%	51.1%
19356	MARYLAND CASUALTY CO	6	3	50.0%	55.6%	50.0%
24775	ST PAUL GUARDIAN INS CO	3	2	33.3%	50.0%	50.0%
SI	RIPON FOODS INC	2	1	50.0%	40.0%	50.0%
20427	AMERICAN CASUALTY CO OF READ	0	0	0.0%	0.0%	50.0%
29424	HARTFORD CASUALTY INS CO	0	0	0.0%	100.0%	50.0%
22667	ACE AMERICAN INSURANCE CO	34	15	55.9%	56.9%	49.5%
24112	WESTFIELD INSURANCE CO	1	0	100.0%	100.0%	47.1%
13439	PARTNERS MUTUAL INS CO	6	3	50.0%	50.0%	46.9%
34207	WESTPORT INSURANCE CORPORATIO	2	0	100.0%	50.0%	46.7%
20397	VIGILANT INSURANCE CO	0	0	0.0%	33.3%	46.4%
10502	MERIDIAN CITIZENS MUTUAL INSU	0	0	0.0%	100.0%	45.0%
13838	FARMLAND MUTUAL INS CO	3	2	33.3%	16.7%	43.8%
21180	SENTRY SELECT	2	0	100.0%	66.7%	43.5%
SI	WISCONSIN PUBLIC SERVICE CORP	0	0	0.0%	0.0%	42.9%
14176	HASTINGS MUTUAL INS CO	7	5	28.6%	22.2%	41.4%
SI	EMERSON ELECTRIC COMPANY	9	5	44.4%	45.5%	34.0%
SI	KOHL'S FOOD STORES INC	0	0	0.0%	0.0%	33.3%
21881	NATIONAL SURETY CORP	0	0	0.0%	100.0%	33.3%
23787	NATIONWIDE MUTUAL INS CO	4	3	25.0%	12.5%	31.8%
SI	INTERNATIONAL PAPER COMPANY	3	1	66.7%	42.9%	31.4%
21105	NORTH RIVER INS CO THE	0	0	0.0%	0.0%	30.4%
SI	PARKER-HANNIFIN CORPORATION	1	1	0.0%	20.0%	30.0%
27855	ZURICH AMERICAN INS OF IL	1	1	0.0%	0.0%	29.2%
20621	ONEBEACON AMERICA INSURANCE C	0	0	0.0%	0.0%	25.8%
SI	JEWEL FOOD STORES INC	1	0	100.0%	50.0%	21.4%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	21.1%
SI	KMART CORPORATION	0	0	0.0%	0.0%	20.7%
SI	COLUMBIA-ST MARY'S INC	6	5	16.7%	28.6%	16.7%
SI	GREDE FOUNDRIES INC	1	1	0.0%	0.0%	11.1%
24074	OHIO CASUALTY INS CO	0	0	0.0%	0.0%	10.7%

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22217	GULF INSURANCE CO	0	0	0.0%	0.0%	0.0%
<b>Totals for Group:</b>		<b>353</b>	<b>131</b>	<b>62.9%</b>	<b>64.4%</b>	<b>61.9%</b>